

Greyhound Coaches

FLEET SIZE	60 +
INDUSTRY	Transportation
REGION	Australia
PRODUCT	VDO Locator
SERVICE OPTION	



Company Background / Overview - Greyhound Australia is the only National Coach company, servicing over 1,100 destinations Australia wide and reaching many regional areas. They also offer an extensive Freight network and can cater for Charter requirements around the country.

The company is in excellent shape to service its strong constituent base in rural and regional areas, and expand in Tourism, Charter and Freight markets.

Greyhound is currently busy with a \$30 million fleet replacement program.

Objectives – The company has undergone significant transformation over the recent past, responding to changes in the people transport industry and increasing fuel prices which are now a fact of life.

The need for control over the safe transportation of over 1.4 million passengers has added to their requirements to install vehicle monitors to manage their fleet costs on an on-going basis and to be able to track and trace vehicles that travel long distances.

Solution Provided – FM Locator on-board computers (which include an internally mounted GPS engine to record GPS positioning) has progressively been installed across the Greyhound fleet, along with trip information and external GSM/GPRS module, which allows remote communication between office and vehicle for active tracking and exception reporting.

The FM Locator captures vehicle performance (e.g. engine management in regards to high temperature, low pressure or

low coolant) but also monitors driver performance (e.g. over speeding, excessive idling), drivers' working hours and vehicle location via GPS. With the SMS and event logging and transmission, engine management is greatly enhanced and improves data collection and reporting capabilities.

Results Obtained – Greyhound is benefiting from deploying this solution for its excellent vehicle tracking and tracing capabilities, as well as the fact that they have complete control over their fleet.

Further utilisation of the FM Locator will improve the communication with the driver via a cost-effective two-way-messaging function, and the integration of the Fleet Manager software with other office application will streamline accounting and manifest processes.

